



HOUSE RULES

- ON ARRIVAL TO THE ISLAND, GUESTS ARE REQUIRED TO PRESENT THE IDENTITY DOCUMENTS OF ALL PERSONS UNDER THE BOOKING (PASSPORTS OR ID CARDS) FOR THE PURPOSE OF STAY REGISTRATION, AND A VOUCHER IF THEY BOOKED THROUGH AN AGENCY.
- THE STAFF OF THE BRIJUNI NATIONAL PARK PUBLIC INSTITUTION (HEREINAFTER: THE ESTABLISHMENT) WILL GLADLY PROVIDE GUESTS WITH ANY INFORMATION AND ASSISTANCE THEY MAY NEED DURING THEIR STAY.
- BED LINEN IS CHANGED EVERY OTHER DAY, OR MORE FREQUENTLY IF NEEDED. GUESTS ARE PROVIDED TOWELS, TOILET PAPER, HYGIENE ITEMS, PRODUCTS FOR CLEANING AND WASHING DISHES, LOUNGERS AND PARASOLS.
- THE ESTABLISHMENT IS NOT OBLIGATED OR RESPONSIBLE FOR ORGANISING LEISURE AND ENTERTAINMENT ACTIVITIES FOR ITS GUESTS.
- GUESTS ARE RESPONSIBLE FOR ANY PERSONAL BELONGINGS AND VALUABLES THEY LEAVE AT THE VILLA, AND THE ESTABLISHMENT ASSUMES NO RESPONSIBILITY FOR ANY LOSS THEREOF. WHEN GOING OUTSIDE, GUESTS ARE REQUIRED TO LOCK THE DOORS AND CLOSE THE WINDOWS.
- UNLESS AGREED OTHERWISE, THE ESTABLISHMENT STAFF IS NOT ALLOWED TO ENTER THE VILLA WHEN THE GUEST IS NOT PRESENT. AN EXCEPTION IS MADE FOR SPECIFIC CIRCUMSTANCES WHEN IT IS NECESSARY TO ENTER IN ORDER TO ALLEVIATE DANGER OR PREVENT DAMAGE. THE ESTABLISHMENT IS OBLIGATED TO INFORM THE GUEST OF ENTERING THE VILLA AT THE EARLIEST OPPORTUNITY. IF THE ESTABLISHMENT REASONABLY SUSPECTS THAT DAMAGE WAS CAUSED, GUESTS ARE REQUIRED TO ALLOW ENTRY TO THE VILLA FOR INSPECTION.
- PETS ARE ALLOWED IN THE ACCOMMODATION UNIT ONLY UPON PRIOR NOTICE AND WITH PERMISSION FROM THE ESTABLISHMENT. IT IS NOT PERMITTED TO BRING PETS WITHOUT PRIOR NOTICE IN THE BOOKING, IN WHICH CASE THE ESTABLISHMENT IS ENTIRELY FREE TO CANCEL THE GUEST'S STAY. THE GUEST HAS TO MAKE SURE THAT THEIR PET DOES NOT WALK ON THE FURNITURE OR CAUSE DAMAGE, AND IS REQUIRED TO IMMEDIATELY CLEAN UP AFTER THEIR PET IN THE AREA OF THE HOUSE AND YARD, OR ITS IMMEDIATE VICINITY, AND ON THE BEACH. IF IT WAS PREVIOUSLY AGREED THAT THE PET WOULD BE STAYING OUTSIDE OF THE ACCOMMODATION FACILITY, IT IS STRICTLY FORBIDDEN TO KEEP THE PET IN THE ACCOMMODATION UNIT.
- PARTIES AND LARGE GATHERINGS OF OVER 15 PEOPLE ARE NOT ALLOWED. SMALLER PARTIES ARE ALLOWED ONLY BY FOLLOWING THE RULES REGARDING NOISE, SAFETY OF VISITORS, AND PROTECTION OF PROPERTY AND SPACE.
- PERSONS OTHER THAN GUESTS OF THE RENTED ACCOMMODATION UNIT ARE NOT ALLOWED TO ENTER, STAY THE NIGHT OR STAY FOR THE DAY, NOR USE THE PROPERTY WITHOUT PERMISSION FROM THE ESTABLISHMENT. IF PERSONS WHO ARE NOT REGISTERED OR WHOSE ARRIVAL WAS NOT REPORTED ARE FOUND AT THE ACCOMMODATION UNIT, THE ESTABLISHMENT IS ENTIRELY FREE TO CANCEL THE STAY OF ALL GUESTS CONCERNED.
- IT IS NOT ALLOWED TO BRING FIREARMS, HIGHLY FLAMMABLE AND EXPLOSIVE SUBSTANCES, SUBSTANCES HAVING A STRONG OR UNPLEASANT SMELL, APPLIANCES FOR PREPARING FOOD (KETTLE, ETC.) OR OTHER ELECTRONIC DEVICES (FAN, ETC.) INTO THE VILLA WITHOUT PERMISSION OR PRIOR APPROVAL FROM THE ESTABLISHMENT.
- BARBECUING IS NOT ALLOWED SINCE THE VILLA IS LOCATED IN A PROTECTED AREA WHERE LIGHTING A FIRE IS PROHIBITED.
- WE ASK GUESTS TO TAKE PROPER CARE OF THE RENTED ACCOMMODATION UNIT AND USE THE FURNITURE AND EQUIPMENT IN AND AROUND THE HOUSE WITH CARE. IT IS NOT ALLOWED TO MOVE FURNITURE FROM ONE ROOM TO ANOTHER OR TAKE INDOOR EQUIPMENT TO ANOTHER ACCOMMODATION UNIT, BRING IT OUTSIDE THE HOUSE OR TO THE POOL AREA (KITCHEN CHAIRS TO THE TERRACE, COOKING UTENSILS AND CUTLERY TO ANOTHER ACCOMMODATION UNIT, TOWELS OR BLANKETS FROM THE SUITE TO THE POOL, ETC.). IT IS STRICTLY FORBIDDEN TO USE INDOOR FURNITURE (SOFA, CHAIRS, BEDS, ETC.) WHILE WEARING WET OR DAMP CLOTHES, INCLUDING WET BATHING SUITS.
- GUESTS ARE TO USE THE POOL AT THEIR OWN RISK.
- WHEN LEAVING THE ACCOMMODATION UNIT AND/OR VILLA, GUESTS ARE REQUIRED TO TURN OFF THE LIGHTS, ELECTRICAL DEVICES, GAS APPLIANCES AND THE TAP. SPECIAL ATTENTION SHOULD BE GIVEN TO TURNING OFF THE AIR CONDITIONING WHEN THE GUEST IS NOT PRESENT IN THE ACCOMMODATION UNIT, AS WELL AS USING IT WITH THE WINDOWS AND DOORS CLOSED. IT IS NOT ALLOWED TO DISPOSE OF RUBBISH IN TOILETS, WASHBASINS AND OTHER PLACES NOT INTENDED FOR THAT PURPOSE, WHICH INCLUDES THE YARD AND THE AREA AROUND THE HOUSE.
- GUESTS WHO INTENTIONALLY OR UNINTENTIONALLY CAUSE DAMAGE TO PROPERTY MUST COMPENSATE THE ESTABLISHMENT FOR THE FULL AMOUNT OF THE DAMAGE.
- GUESTS CHECKING IN AT THE BOOKED ACCOMMODATION UNIT AFTER 5 P.M. ARE REQUIRED TO ANNOUNCE THEIR LATE CHECK-IN IN ADVANCE.
- GUESTS ARE REQUIRED TO LEAVE THEIR ACCOMMODATION UNIT BY 10 A.M. ON THE DAY OF DEPARTURE SO THAT IT CAN BE PROPERLY CLEANED AND PREPARED FOR THE GUESTS WHO ARE ARRIVING AFTER THEM AND ARE ALLOWED TO CHECK IN FROM 3 P.M.
- THE ESTABLISHMENT MAY CANCEL THE STAY OF GUESTS WHO ARE NOT COMPLYING WITH THESE HOUSE RULES AND ARE DISTURBING PEACE. CANCELLING THE STAY OF GUESTS WHO ARE NOT COMPLYING WITH THESE HOUSE RULES DOES NOT ENTITLE THE GUEST TO A REFUND, REGARDLESS OF THE SHORTER STAY.
- WHEN STARTING TO USE THE ACCOMMODATION UNIT, IT IS UNDERSTOOD THAT THE GUEST IS FAMILIAR WITH THESE HOUSE RULES AND AGREES TO THE OBLIGATIONS AND CONDITIONS SET OUT HEREIN.
- ANY COMPLAINTS WILL BE CONSIDERED ONLY IF MADE DURING THE STAY. LATER COMPLAINTS WILL NOT BE CONSIDERED.